



Enhancing safety and service

As the demand for international air travel increases, there is an ever-growing need for cabin crew to be proficient in English to ensure high-quality passenger service and cabin safety, and communicate with multi-national flight crews and ground staff.

Available on our anywhere, anytime study platform and specifically designed to improve the pronunciation and oral fluency of flight attendants, DynEd's **Cabin Crew Speaking Practice** units are a special supplement to DynEd's award-winning suite of General English courseware.

Level

DynEd 1.0 to 1.7
(ICAO 2 to 3 equivalent)

Features

- 6 units (20 hours) of cabin crew-specific CBT materials
- Windows, Mac, iOS and Android versions
- Award-winning Speech Recognition technology
- Integrates with DynEd's award-winning suite of General English courses
- Distance-based and classroom support options
- Skills-based learning platform
- Integration with your LMS
- Train-the-Trainer courses
- Academic and IT support

The DynEd Advantage

DynEd's **Cabin Crew Speaking Practice** units were developed by an international team of professional Cabin Crew Trainers and English language experts. Through parallel study with DynEd's General English courseware suite, and following our brain-based approach to language learning that accelerates development towards oral fluency, learners will communicate better with:

→ Passengers

- Respond more easily to passenger requests
- Communicate in unusual situations
- Harmonize in-cabin service standards in English

→ Flight Crew

- Assure onboard communication between flight deck and cabin with multi-lingual crews

→ Airport Staff

- Assure communication during turnaround
- Avoid miscommunications and delays

→ Cabin Announcements

- Make clearer routine announcements
- Have greater confidence to make unscripted announcements
- Enhance passenger perception of your airline

How much is ineffective training costing you?

DynEd provides the intense, individual listening and speaking practice required to develop the oral fluency your personnel need.

Contents

Cabin Crew Speaking Practice is used in parallel with DynEd's General English courseware suite, to provide up to 9 months of language training depending on entry level and study frequency.

Practice materials cover DynEd's Basic (1.0) and Intermediate (1.7) levels. Each level contains a bank of practical Key Phrases divided into Departure, In Flight and Arrival sections, written to mirror the scope and sequence of DynEd's General English syllabus.

Learners are offered extensive practice with DynEd's voice-record and hear-back functions, and award-winning Speech Recognition technology that evaluates and gives immediate feedback on pronunciation and fluency.

1 Basic
DynEd 1.0

2 Intermediate
DynEd 1.7

Departure

welcome & boarding
seating preferences
hand luggage
departure preparations
safety instructions
departure delays

In Flight

meal & drink service
general service requests
duty free sales
enroute weather
medical questions

Arrival

cabin preparation
immigration forms
time & temperature
flight transfers
arrival delays
thanks & good wishes



Testing Tools

Placement and Speaking Tests

Use DynEd's computer-adaptive testing tools to assess English proficiency against all major standardized scales. Ensure learners begin studying at their optimum level.

Mastery Tests

Regularly check the progress of learners through their training towards their study goals.

Study Path Manager

Automatically tracks individual progress, unlocking new materials as learning targets are achieved.

Intelligent Tutor

Provides real-time, qualitative feedback to individual learners to help maximize outcomes from self-study time.

International Renowned

DynEd's Aviation English Solutions have been adopted by 42 airlines, 3 major aircraft manufacturers, ANSPs, air forces, FTOs and aviation universities in 20 countries around the world.